

## **PME6I101 PRODUCTION AND OPERATION MANAGEMENT**

**Objective :** The course aims at acquainting all engineering graduates irrespective of their specializations the basic issues and tools of managing production and operations functions of an organization.

### **MODULE I**

1. Operations Function in an Organization, Manufacturing Vrs Service Operations, System view of Operations, Strategic Role of Operations, Operations Strategies for Competitive Advantage, Operations Quality and Productivity Focus, Meeting Global Challenges of Production and Operations Imperatives. **(3 Hours)**
2. Designing Products, Services and Processes: New Product Design- Product Life Cycle, Product Development Process, Process Technology : Project, Jobshop, Batch, Assembly Line, Continuous Manufacturing; Process Technology Life Cycle, Process Technology Trends, FMS, CIM, CAD, CAM; Design for Services, Services Process Technology. **(4 Hours)**
3. Work Study: Methods Study- Techniques of Analysis, recording, improvement and standardization; Work Measurement : Work Measurement Principles using Stopwatch Time Study, Predetermined Motion Time Standards and Work Sampling, Standard Time Estimation. **(4 Hours)**

### **MODULE II**

4. Location and Layout Planning : Factor Influencing Plant and Warehouse Locations, Impact of Location on cost and revenues. Facility Location Procedure and Models : Qualitative Models, Breakeven Analysis, location Model, centroid method.  
Layout Planning: Layout Types : Process Layout, Product Layout, Fixed Position Layout Planning, block diagramming, line balancing, computerized layout planning- overview.  
Group Technology **(4 Hours)**
5. Forecasting : Principles and Method, Moving Average, weighted Moving Average, Exponential Smoothing, Winter's Method for Seasonal Demand, Forecasting Error.**(4 Hours)**
6. Manufacturing Planning and Control : The Framework and Components : Aggregate Planning, Master Production Scheduling, Rough-cut-Capacity Planning, Material Requirements Planning, Capacity Requirements Planning. **(5 Hours)**

### **MODULE III**

7. Sequencing and Scheduling : Single Machine Sequencing : Basics and Performance Evaluation Criteria, Methods for Minimizing Mean Flow Time, Parallel Machines : Minimization of Makespan, Flowshop sequencing : 2 and 3 machines cases : Johnson's Rule and Jobshop Scheduling : Priority dispatching Rules. **(3 Hours)**
8. Inventory Control : Relevant Costs, Basic EOQ Model, Model with Quantity discount, Economic Batch Quantity, Periodic and Continuous Review Systems, Safety Stock, Reorder Point and Order Quantity Calculations. ABC Analysis. **(4 Hours)**
9. Modern Trends in Manufacturing : Just in Time (JIT) System : Shop Floor Control By Kanbans, Total Quality Management, Total Productive Maintenance, ISO 9000, Quality Circle, Kaizen, Poka Yoke, Supply Chain Management. **(4 Hours)**

**REFERENCE BOOK:**

1. S.N.Chary, "Production and Operations Management", Tata McGraw Hill.
2. R. Paneerselvam, "Production and Operations Management, Prentice Hall of India.
3. Aswathappa & Bhatt – Production & Operations Management, HPH.
4. Gaither & Frazier - Operations Management, Cengage Publication
5. Russell & Taylor - Operations Management, PHI Publication
6. Chase, Aquilanno, Jacob & Agarwal - Operations Management, TMH Publication.
7. E.E. Adam and R.J. Ebert "Production and Operations Management", Prentice Hall of India

**Production and Operation Management Practical**

1. Do Work Sampling of any work situation and determine how much time is spent in value addition, inspection /checking, communication and idleness.
2. Collect layout of any industry/ institute and design layout of similar industry/ institute to be constructed on a different site.
3. Select two or more possible locations for setting up of an industry/ institute and do comparative evaluation with respect to different parameters.
4. Gather sample data about stock of different items, their consumption pattern and price from any one of the following business firms such as Automobile Repair Shop, Medicine Store, Consumer Store, Production Shop, Service Centre etc and suggest stock that should be maintained for optimizing Inventory.
5. Hands on practice on any Manufacturing Execution System (MES) software/ ERP suit such as NetSuite Manufacturing, IQMS MES Software, Fishbowl Manufacturing, JobBOSS, MES SIMATIC IT, etc.
6. Hands on practice on simulation software for manufacturing/ supply chain/ logistics, such as Arena, Witness, Flexsim, Plant Simulation, AnyLogic, Simio, etc.

**\*Students may do 2 to 3 activities individually or in group**