

IMB 505
ORGANISATION BEHAVIOUR- II

Module I: Perception and Emotion

Meaning of Perception; Factors Influencing Perception; Perceptual Errors; Perception & its applications in OB Meaning and types of Emotions, Emotional Intelligence.

Module II: Learning and Group Dynamics

Meaning & Definition of learning; Classical conditioning, Operant conditioning; Cognitive Theory of Learning; Social Learning Theory; meaning of group, types of Groups; stages of group Development, Group Norms, Group collection , Meaning of Team Types of Teams, Team building process.

Module III: Conflict and Stress, Types of conflict.

Nature and levels of Conflict; Conflict resolution techniques; Forms of stress, causes; approaches of stress management. Consequences of stress.

Recommended Books:

1. Organisation Behaviour, VSP Rao Excel.Books
2. Organisation Behaviour, Stephen Robbins, Eastern Economy Edition.
3. Organisation Behaviour, K Aswathappa, Himalaya
4. Organisation Behaviour, Khanka, S.Chand